

Below you will find general conditions for events (banquet agreements) of Asia Resort Linsberg Betriebs GmbH, Thermenplatz 1, 2822 Bad Erlach - in short called "hotel", which form part of the contract you would like to give (hereinafter referred as the "organizer"). Other conditions of the organizer are invalid. The organizer submits to these conditions as well as all relevant trade law or other regulations and takes over by his signature the liability for their observance.

1. RESERVATION

- As a guarantee of your fixed booking, we ask for a written confirmation of our contract, otherwise a booking can not be guaranteed
- the expected number of participants and the exact duration of the event will be communicated by the organizer upon confirmation
- the hotel is entitled to recalculate the prices and to replace confirmed rooms if the reduction is more than 10%
- depending on the size of the room, we charge an additional room rent per day for each additional group room
- We ask for reservation of each group room at the reservation to ensure the availability

2. ADULTS ONLY

- According to the positioning of the Asia Resort Linsberg on "adults only", all offers in the entire resort (hotel and public thermal bath Linsberg Asia) are exclusively offered for guests aged 16 and over
- The organizer is responsible for passing on the information to event guests and accompanying event guests. Furthermore, the organizer is responsible for complying with this restriction.

3. GUARANTEE NUMBER OF PARTICIPANTS

- The organizer acknowledges that for those events where food is to be served, the hotel needs the amount of participants (regardless of the booked rooms) and the choice of food at least 2 weeks before the event.
- This number can be changed up to 5 working days before the event by +/- 10% and is then considered a guaranteed minimum number and will be charged to the organizer by the hotel in any case

4. CANCELLATION TERMS

Any cancellation must be in writing.

- Cancellation policy (from 20 nights)
- Up to 3 months before the start of the event, no costs will be charged
- 3 months to 1 month before the start of the event: 40% of the total package price will be charged
- 1 month to 1 week before the start of the event 70% of the total package price will be charged
- 100% of the total arrangement price in the last week before the start of the event will be charged

Cancellation policy (less than 20 nights)

- Cancellation up to 4 weeks before the start of the event, no costs will be charged
- Cancellation within 4 weeks to 2 weeks before the start of the event: 40% of the total package price will be charged
- Cancellation within 2 weeks to 1 week before the start of the event: 70% of the total package price will be charged
- Cancellation from 1 week before the start of the event: 100% of the total package price will be charged

Cancellation policy for single rooms:

- A maximum of 10% of the number of nights booked in the contract can be cancelled free of charge up to 4 nights before the arrival date.
- Cancellations of more than 10% of the contractually agreed number of nights, will be charged at 100%.
- We ask for your understanding that the organizer is liable for cancellation costs for non-consumed overnight stays of event guests, even if the organizer does not pay the room charges

5. ARRIVAL AND DEPARTURE

- Rooms are available latest at 3 p.m.
- On the day of departure check-out time is at 11 a.m. latest
- Depending on the occupancy (arrangement with the reception) the room can also be used longer, a daily fee of € 50.00 per room would be charged.

6. BILLING

- If no other agreement (seminar package) has been made, the drinks will be charged according to the actual consumption.
- The client fully accepts the figuring by the contractor.
- Services not paid by participants (drinks, etc.) are covered by the organizer.
- The guarantee number of participants announced by the organizer no later than 5 working days before the start of the event will be recognized and invoiced.

7. SERVICE

If the presence and cooperation of a hotel employee (technical equipment, etc.) is constantly required during the duration of the event, € 85,00 will be charged per hour.

8. EVENTS AFTER MIDNIGHT

For events beyond midnight if the presence of staff is required, the hotel reserves the right to charge a surcharge of € 35,00 exclusive VAT per hour per service employee.

9. FOOD AND DRINKS COMMUNICATED BY THE ORGANIZER

The bringing of food and drinks requires the express written permission of the hotel. The hotel reserves a charge for service, dishes, etc.

10. DECORATION / EQUIPMENT

The organizer undertakes to inform the intended installation of decoration material or other objects in a timely manner and to obtain the consent of the hotel. The installation must be carried out by qualified personnel and must comply with the fire regulations. All costs incurred with the production and dismantling are at the expense of the organizer, this also applies to any damage.

11. VALUABLES

Valuables, cash, cloakroom, musical instruments, technical equipment, etc., which are brought in by participants of an event, can be deposited free of charge subject to availability in the hotel safe or in locked rooms for safekeeping. However, it is pointed out that the hotel under no circumstances assumes liability for any damage / loss incurred.

12. LIABILITY

- The organizer is liable for damages caused by guests, employees and representatives of the organizer. If necessary, the hotel can demand the conclusion of an insurance (event liability insurance) from the organizer.
- In the case of loss or damage of brought objects, the hotel assumes no liability.
- Damage or contamination of the rooms by the organizer and its guests will be charged separately

13. TERMINATION BY THE HOTEL

The hotel is entitled to terminate the contractual relationship at any time if the following causes occur:

- the event endangers smooth business operations
- the reputation, as well as the security of the house is endangered
- acts of violence

The organizer is not entitled to assert claims for damages. The hotel is entitled at any time without giving reasons to change the seminar room, taking into account the number of participants and actual number of rooms.

14. ACCOUNTING

The bill will be issued after the event has ended. Invoices are payable within 14 days of the invoice date without deduction. The hotel reserves the right to request deposits.

15. COMPLAINTS

Complaints can be sent within 24 hours (1st night) in the appropriate form - in writing) to the hotel management / management. Claims arising from any complaints after departure - after consumption of services - can not be taken into account.

16. JURISDICTION

The place of jurisdiction is Wiener Neustadt.

date

stamp / signature